

2017

Dock Scheduler and Queue Mobile App Guide



Gurusoft Pte Ltd

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Dock Scheduler and Queue System Mobile Booking App Guide

Table of Contents

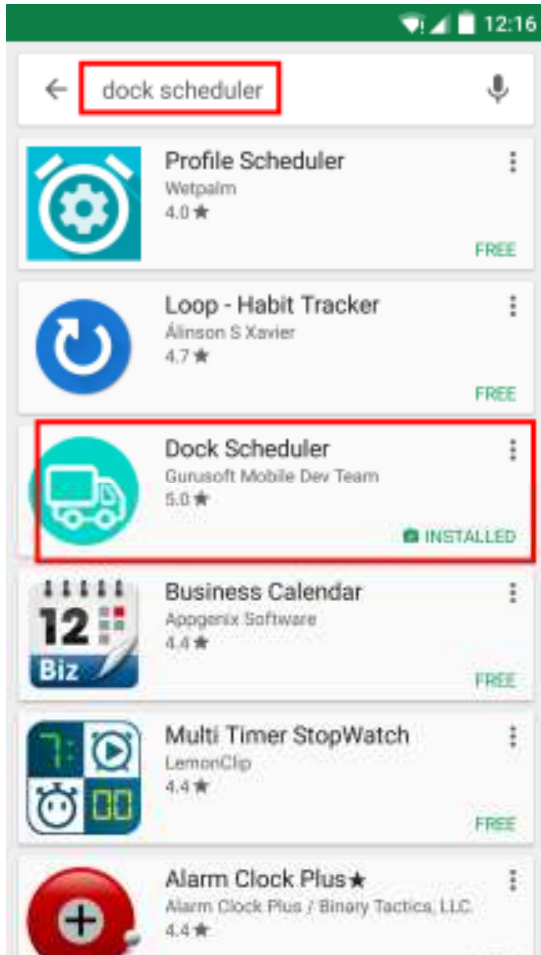
- Where to get the App (Mobile App)..... 2**
- How to login 3**
- Booking..... 5
 - How to book a time slot for delivery 5
 - How to check booking history 12
 - How to cancel a booking..... 14
 - How to change Vehicle Number or Tenant..... 15

Dock Scheduler and Queue System Mobile Booking App Guide

Where to get the App (Mobile App)

Currently the Mobile Application is published for Android version,

Please go to Google Play Store, search for “Dock Scheduler” and install “Dock Scheduler” as below



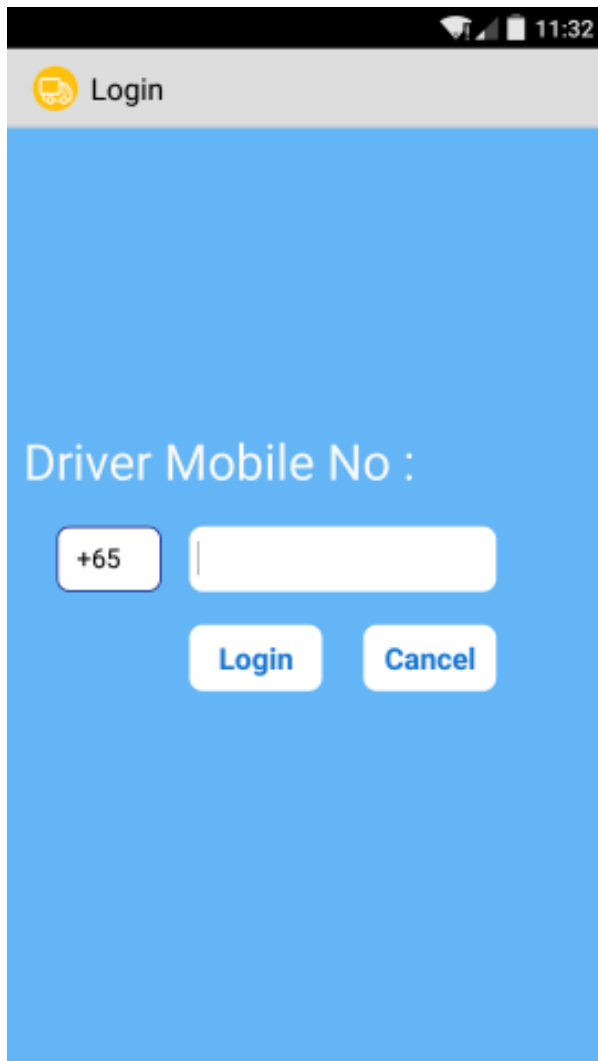
Alternatively, you can scan the QR Code below using your android mobile phone, system will bring you to the download link in google play store.



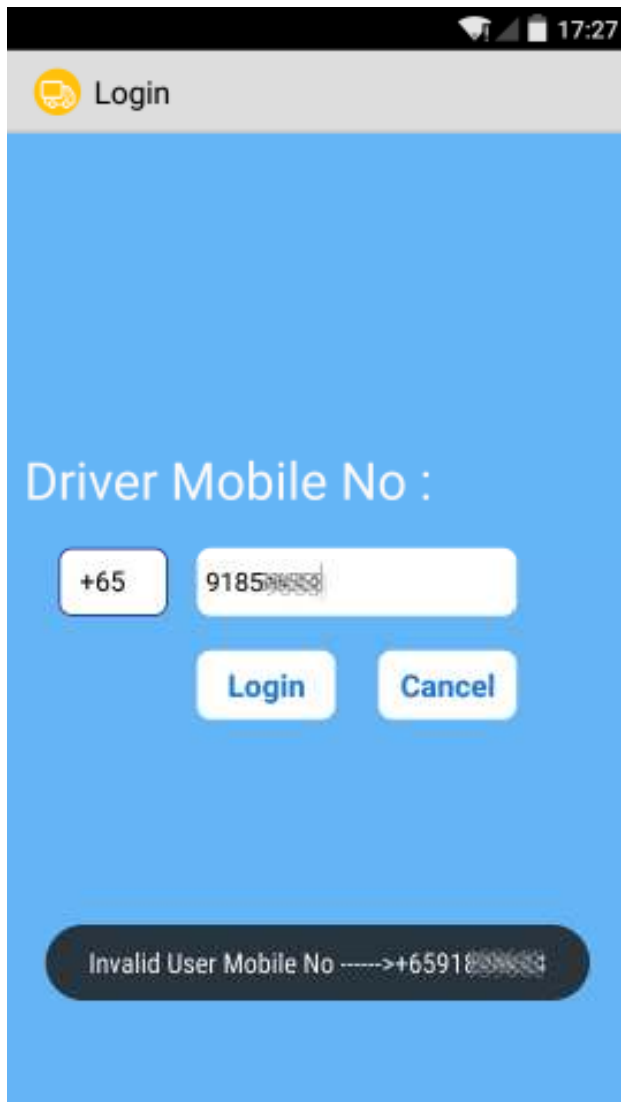
Dock Scheduler and Queue System Mobile Booking App Guide

How to login

After installed the application, open the application and Login using your mobile number.



Dock Scheduler and Queue System Mobile Booking App Guide



Please note that you need to register to use the application

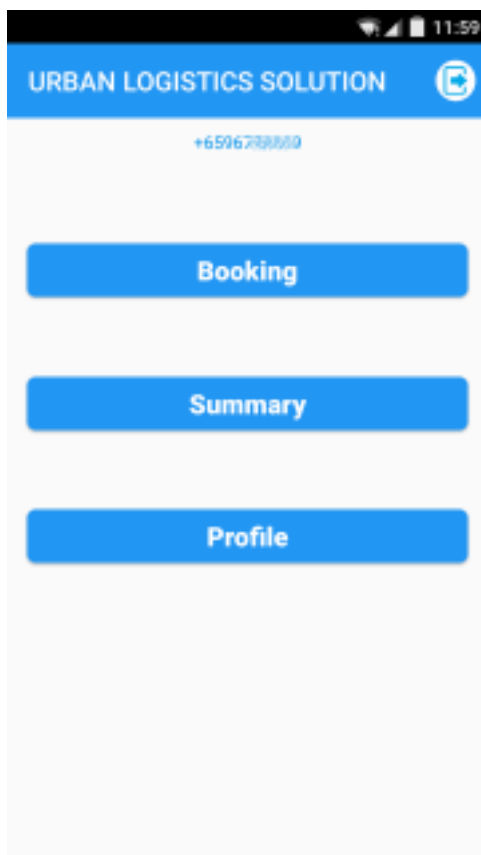
If you cannot login using your mobile number, retry again, and please check with your back office and see if they have register your mobile number. If you still encounter problem using your mobile number, please email to dsqsupport@gurusoft.com.sg request for support.

Dock Scheduler and Queue System Mobile Booking App Guide

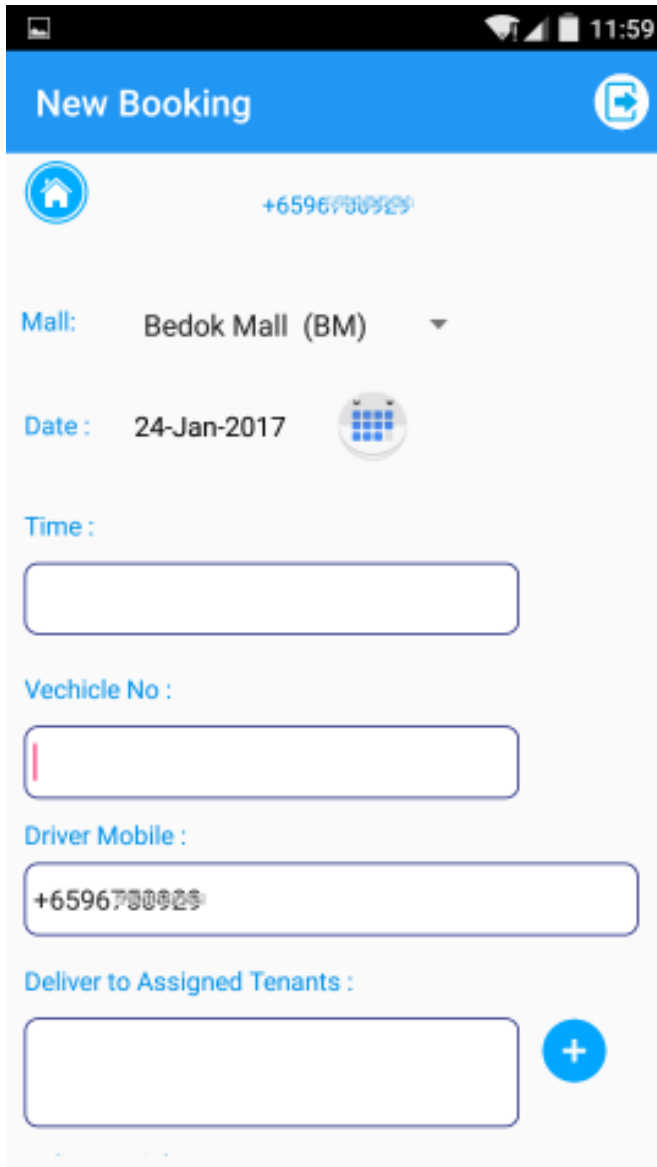
Booking

How to book a time slot for delivery

Go to Menu, Click on “**Booking**”

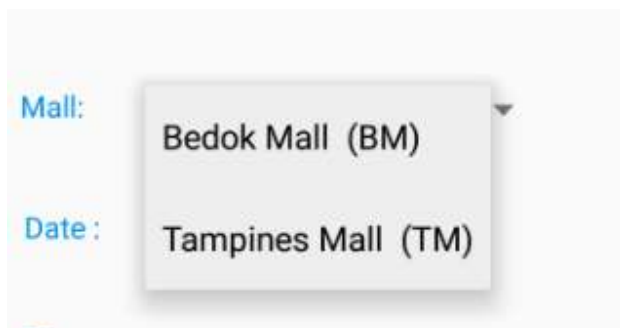


Dock Scheduler and Queue System Mobile Booking App Guide



The screenshot shows the 'New Booking' screen of a mobile app. At the top, there is a blue header with the text 'New Booking' and a home icon. Below the header, there is a home icon and a phone number '+6596780929'. The 'Mall:' field is set to 'Bedok Mall (BM)' with a dropdown arrow. The 'Date:' field is set to '24-Jan-2017' with a calendar icon. The 'Time:' field is empty. The 'Vehicle No:' field is empty. The 'Driver Mobile:' field is set to '+6596780929'. The 'Deliver to Assigned Tenants:' field is empty with a plus icon to its right.

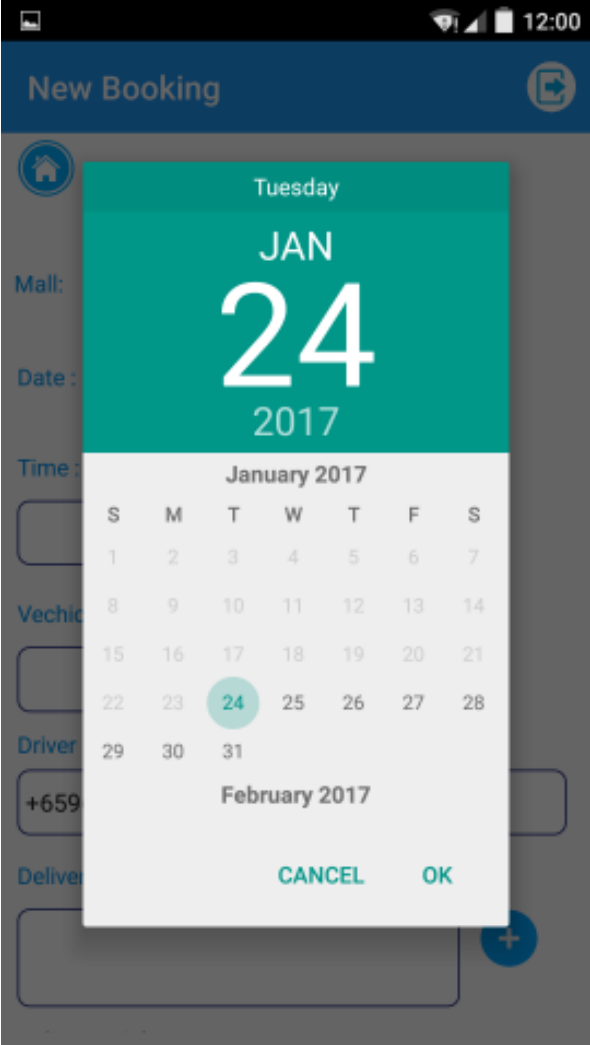
Mall → to select the Mall to deliver, tap and select from the dropdown list



The close-up shows the dropdown menu for the 'Mall:' field. The menu is open, showing two options: 'Bedok Mall (BM)' and 'Tampines Mall (TM)'. The 'Date:' field is also visible below the dropdown.

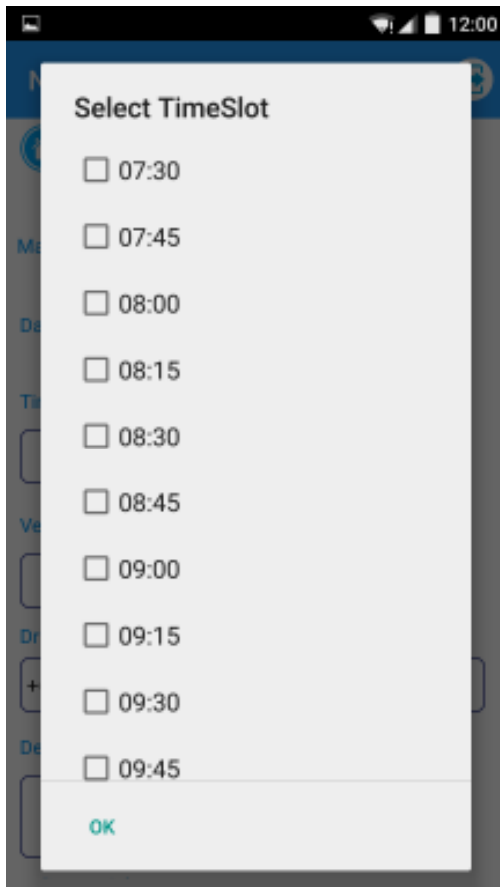
Dock Scheduler and Queue System Mobile Booking App Guide

Date → to select a Date for delivery, tap on the date, and select the date from calendar. You can scroll up and select the next month.



Dock Scheduler and Queue System Mobile Booking App Guide

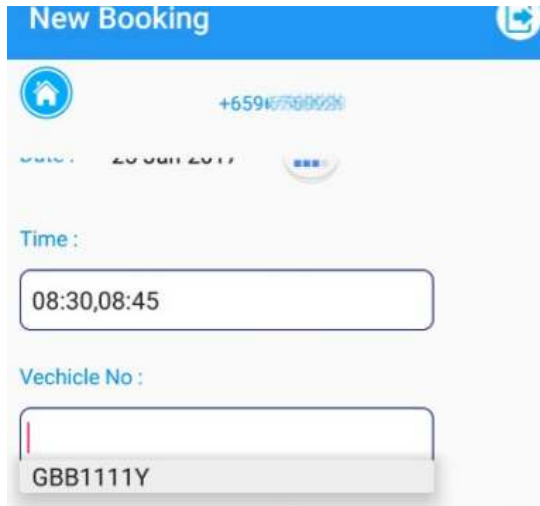
Time → select Time for delivery, tap on the time, click on the check box to select, and click on “OK” at the bottom.



Dock Scheduler and Queue System Mobile Booking App Guide

Vehicle → **Select** or key in the vehicle number

If the vehicle is registered, just select the vehicle, else please key in the vehicle number.



The screenshot shows the 'New Booking' screen of a mobile app. At the top, there is a blue header with the text 'New Booking' and a home icon. Below the header, there is a home icon, a phone number '+659475919226', and a date '20 Jun 2017'. The 'Time :' label is followed by a time selection field containing '08:30,08:45'. Below that, the 'Vehicle No :' label is followed by a text input field containing 'GBB1111Y'.

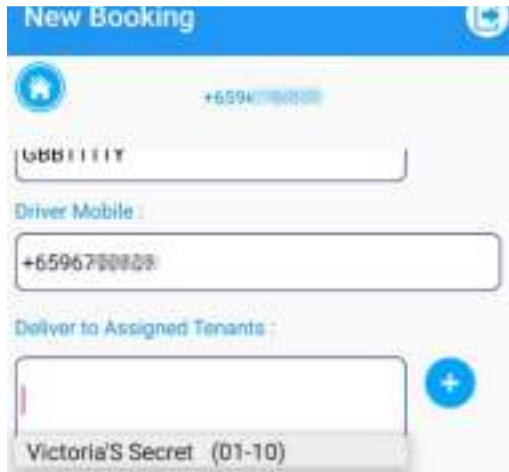
Tap on the vehicle, a dropdown will appear if your vehicle is registered.

Select the Vehicle, by tapping the vehicle number.

Dock Scheduler and Queue System Mobile Booking App Guide

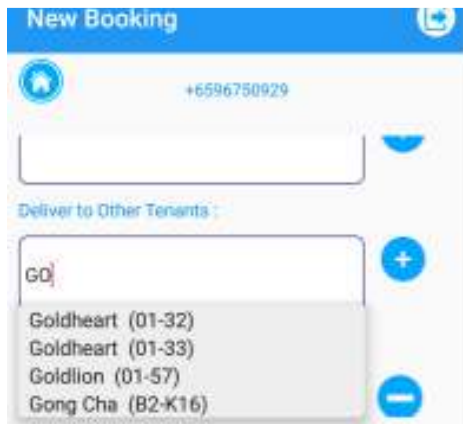
Deliver To (Tenant) → Select or Search the tenant.

If your back office have registered to deliver to the tenant, just select the tenant from “Deliver to Assigned Tenants” and click on “+”



The screenshot shows the 'New Booking' app interface. At the top, there is a blue header with the text 'New Booking' and a location icon. Below the header, there is a blue circular icon with a white location pin and a phone number '+65947186008'. A text input field contains 'UBB1111Y'. Below this, there is a label 'Driver Mobile :' followed by a text input field containing '+6596750929'. Underneath, there is a label 'Deliver to Assigned Tenants :' followed by a text input field that is currently empty. To the right of this field is a blue circular button with a white plus sign. Below the input field, a dropdown menu is visible, showing the selected tenant 'Victoria'S Secret (01-10)'.

else please key the first few alphabet and find the tenant in “Deliver to Other Tenants”, select the tenant and click on “+”



The screenshot shows the 'New Booking' app interface. At the top, there is a blue header with the text 'New Booking' and a location icon. Below the header, there is a blue circular icon with a white location pin and a phone number '+6596750929'. A text input field is empty. Below this, there is a label 'Deliver to Other Tenants :'. Underneath, there is a text input field containing 'GO'. To the right of this field is a blue circular button with a white plus sign. Below the input field, a dropdown menu is visible, showing a list of tenants: 'Goldheart (01-32)', 'Goldheart (01-33)', 'Goldlion (01-57)', and 'Gong Cha (B2-K16)'. To the right of the dropdown menu is a blue circular button with a white minus sign.

Click on “**Submit**” button to confirm booking

Dock Scheduler and Queue System Mobile Booking App Guide

New Booking

+65967388828

Driver Mobile :

+65967388828

Deliver to Assigned Tenants :

Deliver to Other Tenants :

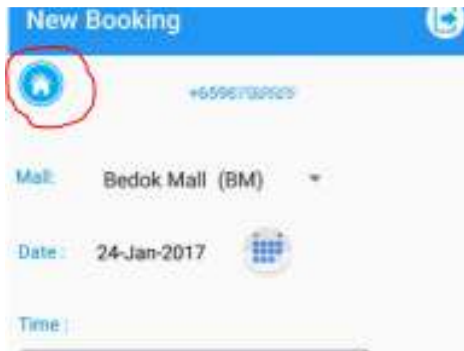
Selected Tenants :

VICTORIA'S SECRET (01-10)

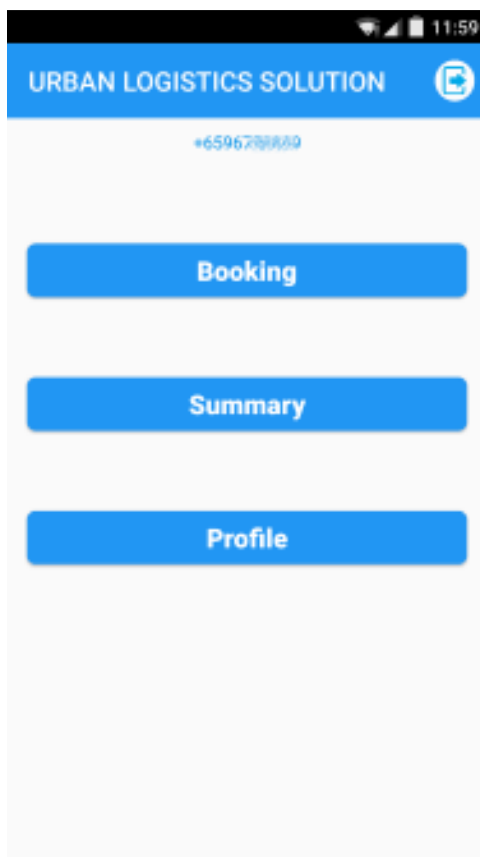
Previous **Submit**

Dock Scheduler and Queue System Mobile Booking App Guide

How to check booking history

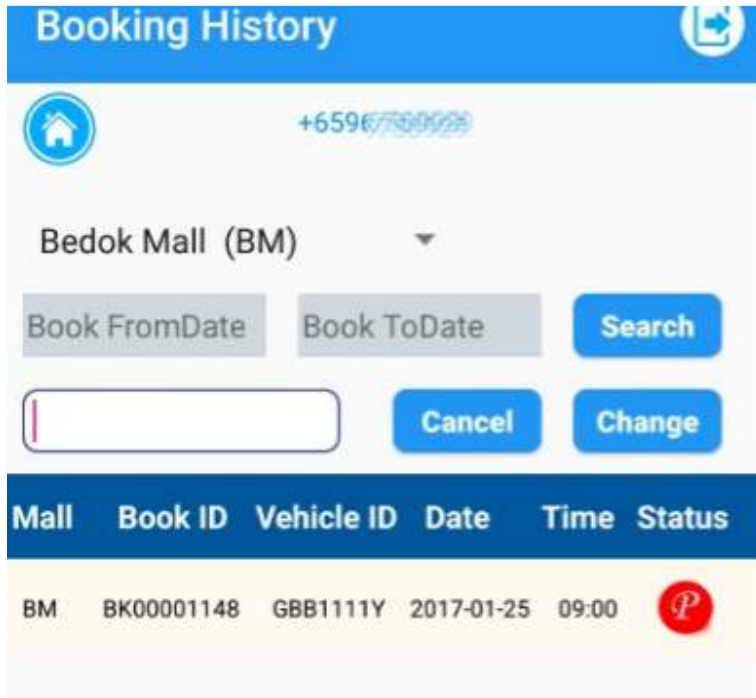


Click on the “Home” button on top to return to Menu.



Click on the “**Summary**” to see the booking history

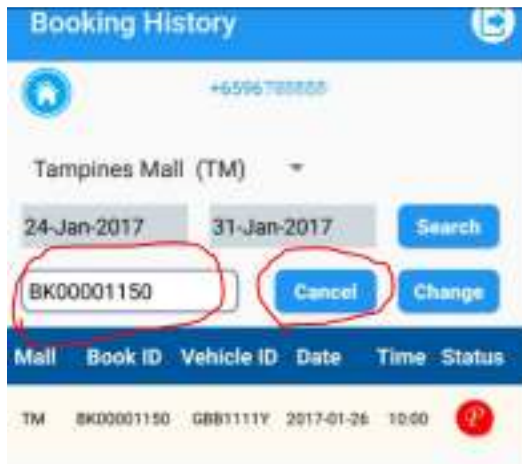
Dock Scheduler and Queue System Mobile Booking App Guide



Select a Different Mall, click on the From and To date and Click on “Search” to search for different mall history.

Dock Scheduler and Queue System Mobile Booking App Guide

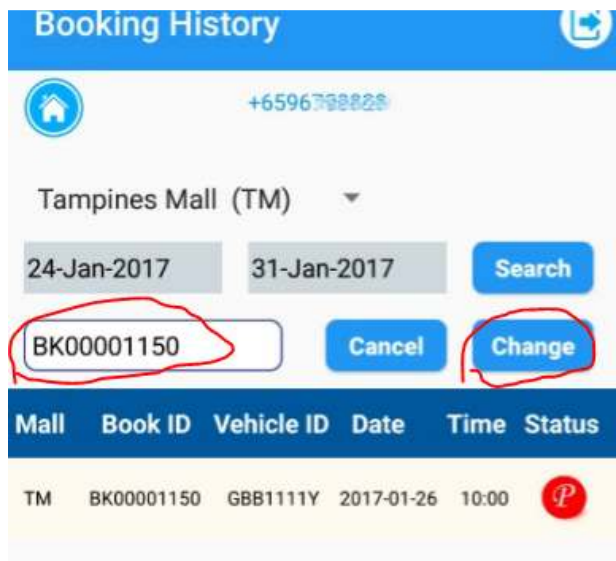
How to cancel a booking



1. Select a booking, using filter, which **Mall, From and To booking Date**.
2. Tap on the Booking line
3. Booking number will appear on the Text Box
4. Click on “**Cancel**” button.

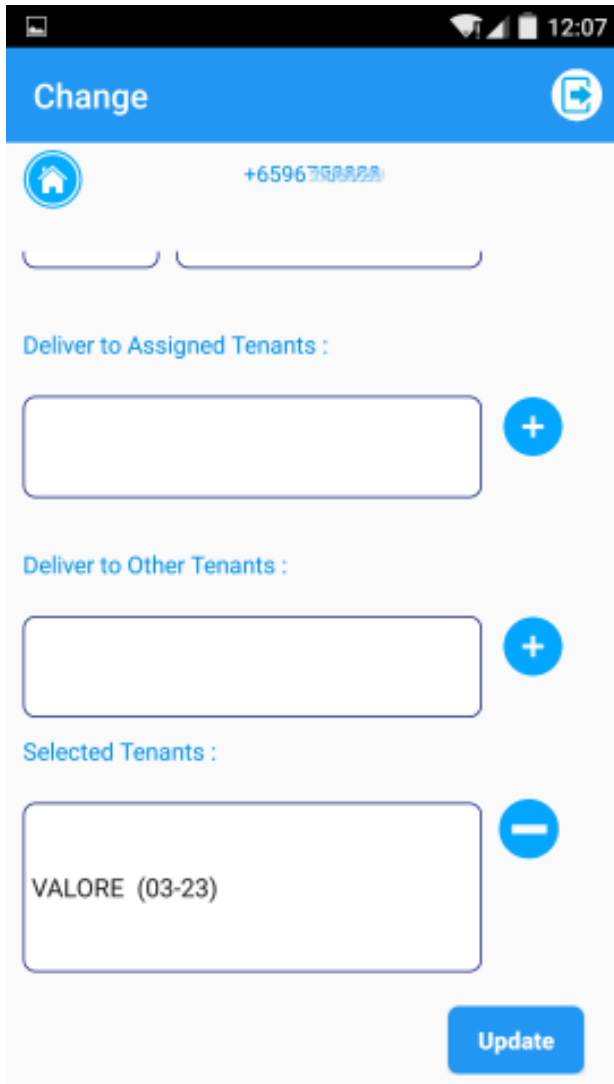
Dock Scheduler and Queue System Mobile Booking App Guide

How to change Vehicle Number or Tenant



1. Select a booking, using filter, which **Mall, From and To booking Date**.
2. Tap on the Booking line
3. Booking number will appear on the Text Box
4. Click on "**Change**" button.

Dock Scheduler and Queue System Mobile Booking App Guide



Change the Vehicle or Tenant and Click on **“Update”**